

EHV International

Captain

Location: Mumbai

We are seeking an experienced and service-focused Captain to lead a section of our restaurant floor and ensure a seamless guest experience. You will be responsible for managing service flow, guiding junior staff, and upholding high standards of hospitality.

Key Responsibilities

- Take charge of an assigned section and oversee the dining experience from start to finish
- Guide guests through the menu, take accurate orders, and offer recommendations
- Supervise and train stewards and runners under your section
- Maintain proper billing, table turnover, and guest satisfaction at all times
- Coordinate with the kitchen and bar teams to ensure timely and correct service
- Handle guest queries or concerns professionally and escalate when needed
- Ensure adherence to grooming, service, and hygiene SOPs

Requirements

- 3-7 years of experience in a similar role in a high-volume or premium restaurant
- Strong communication and leadership skills
- Excellent knowledge of food and beverage service standards
- A guest-first mindset with attention to detail
- Ability to work in a fast-paced, team-oriented environment